



I really like that you can keep everything secure and you can assign different rights per employee!



vBoxxCloud
In Healthcare | Success Stories

Ziektewetloket
Duidelijk over arbeidsgeschiktheid

Ziektewetloket in the cloud

The demand for more efficient storage and sharing of important data is growing in healthcare. This also applies to the Ziektewetloket organization from Amsterdam. General Manager Maarten has been using vBoxxCloud for a long time and has shared his experience.

What is Ziektewetloket?

Ziektewetloket is a kind of expertise center in Arboland. Our employees are mostly doctors. Based on their interest and passion, they can be hired by health and safety service providers and insurers. This way, our customers can still offer a quality service without having it (completely) in-house.

How did the search for the right cloud solution start?

We have been around for two years now, so we are a relatively young company. Early in our development, there was a change in privacy legislation, the GDPR. That made us a little nervous. We work with sensitive and partly medical information, and this must be handled with care. You must know well where and how you store the information and be able to demonstrate that this is secure.

How did you find vBoxxCloud?

When the implementation of the GDPR came close, we heard about vBoxx. What stood out for us was that their servers are located in the Netherlands, that you are completely GDPR proof and of course, we are happy to help companies such as ours.

What appealed to you most in vBoxxCloud?

That it is completely GDPR-ready, the synchronization between different computers and the smooth transition, regardless of which device you work with, you must be able to access the files. That is very important for our doctors, who work at different locations.

We also found the first contact very positive. From the start, there was a dedicated contact person, in our case Stijn. He has a good overview of our organization; I can go to him with any questions and that gives me a good sense of confidence. We made the decision based on that trust.



Based on Trust

When working in the cloud, trusting your provider is one of the most important factors. Are you having doubts? You can always contact us, we can help you make everything clearer.



Smooth Transition

vBoxxCloud works on your desktop, laptop, tablet en smartphone. It syncs all the files to other users and subscribed devices. This way every user works in the same file version.





Were there any doubts before you switched to a paid version?

Not really. We understand that reliable data security has a price tag. The ease of use and being able to speak in Dutch is excellent because you everything is explained clearly when you have questions. For us, this was undoubtedly a decisive point; because it's important in the context of the GDPR that the data stays in the Netherlands.

Did the data processor agreement play a role in your final decision?

Yes, your data agreement was easy to understand. I am a doctor, not a lawyer and complicated legal language is not for me. If the agreement is easy to understand and correct, then I think: we will go for it! . **That's how we started.**



vBoxxCloud on the work floor

How do you use vBoxxCloud in the workplace?

All our employees use vBoxxCloud with the Sync tool that you install on the computer. This way, they can access their files via the file explorer*.

Subscribe users to team shares

We have created profiles and folders to know who sees what. Less is more, not everyone needs access to all files, but you must be able to work with the files you need.

For example, we have given doctors access to their medical records, while non-medical staff can't access them.

Branding the cloud

Our employees work with vBoxx without really knowing it is vBoxx. We have used the branding feature to change the name and logo of the cloud. That might be inconvenient for your marketing people, but it is great for us.

Most important feature in vBoxxCloud?

Ultimately, what counts is the security and ease of use. It doesn't matter which computer I am on, whether it's a computer at the office or my laptop on the road: I can access my files without compromising their security.

Working together and securely in files is essential. If I have to take over a client from a colleague, then I can quickly access all the necessary information.

Contact with questions or problems

Good service is always important, even more when it comes to IT. We fully depend on it in our work. Our experience is that if there is an issue, it will be resolved quickly. If I call, I will be helped immediately and vBoxx may even access my computer remotely. This way, problems are solved quickly and that is great.

How did the switch go?

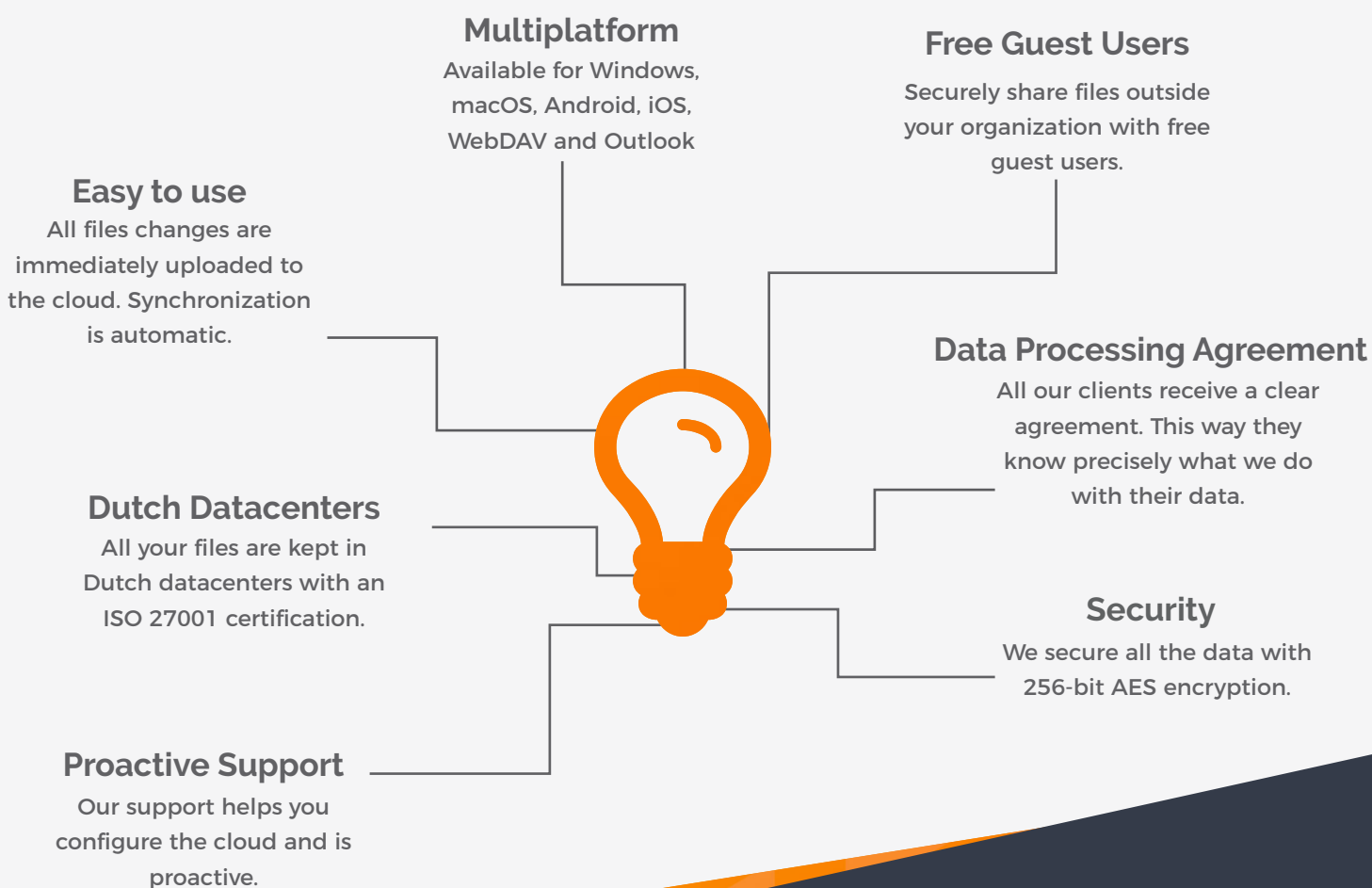
The online environment was set up more than one year ago and I had internal access to the files. We transferred the files that we already had back then to vBoxxCloud. That was easy to do. You install the Sync Tool on your PC and the next steps are self-explanatory. I received solid assistance with this and to set up the correct settings.

Everything went very smoothly.

* vBoxxCloud is available for Windows, Mac, iOS and Android.



7 key factors about working with vBoxxCloud



The story

Do you recommend vBoxxCloud ?

What can you say about your experience with vBoxxCloud.

Would you recommend vBoxxCloud to others?

I can say that I really enjoy working with it. The most important about using vBoxxCloud is that it helps me save files securely, easily share them with colleagues and I can access files from colleagues from everywhere if needed.

All of this without our information going through American servers for example.

vBoxxCloud Pricing

vBoxxCloud has a relatively good price. If you compare it to Dropbox or Office365, then it is very competitive. The cost per user was clear to me. It wasn't easy to estimate how much we were going to pay for the storage.

We didn't know how much storage was needed. vBoxx ultimately determined that for us and if we need more, it can always be adjusted.

Do you recommend vBoxxCloud?

I definitely recommend vBoxxCloud!



Maarten

All the information in this brochure is based on an interview with the general director of Ziektewetloket.



Best Cloud of 2019

vBoxx was recognized as the best Cloud Provider of 2019!



GDPR Ready

Certified by an external and independent organization.



TrustScore 4.7

Our clients rate vBoxxCloud with a 4.7 out of 5 on Trustpilot.

We are available to help you find the right solution for your organization.

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Free Trial

Start a free trial and explore vBoxxCloud during 14 days. Your account manager will help you find everything you need.

[Start Trial](#)



Online Demo

We offer a free online demo where you learn how your organization can work in our secure cloud environment.

[Schedule a demo](#)



Full Support

Do you have any questions and quickly need an answer? Call us via +31 70 206 00 91. We are available from 08:00 to 19:00.

[Call Us](#)



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